

GRACENOTE IMPORTANT NOTICE - FTP Maintenance - Saturday, June 1st, 2019 **at 5:00 PM Eastern Time**

On Saturday, June 1st, 2019 at 5:00 PM Eastern Time, we will be performing maintenance on our FTP system. Our goal is to provide the highest level of FTP performance and reliability as possible.

There will be no changes to our FTP servers as result of this maintenance. The server names, software, IP addresses, usernames, passwords and your current access methods will remain the same.

We expect the downtime for this maintenance will be less than 1 hour and would not last more than 4 hours.

Who Should Read this Notice?

All customers that access, download or upload files using the Gracenote FTP servers below:

DNS names:

ftp.tmstv.com

ftp1.tmstv.com

ftp9.tmstv.com

ftp2.tmstv.com

on.tmstv.com

ftp.tvdata.com

ftp2.tvdata.com

ftp.tms.tvdata.com

IP address 209.194.199.51

What you need to do:

Please expect our servers to be unavailable starting at 5:00 PM Eastern Time. Plan not to connect to the FTP server during this time period.

Please distribute this information as needed across your team.